<table>
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<th>Teaching</th>
<th>Research</th>
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| - Student Affairs  
- Finance & Administration  
- Admissions & Financial Aid  
- Development & Alumni Relations  
- International Affairs  
- Athletics  
- Office of Diversity, Equity, & Inclusion  
- General Counsel  
- Insti't Research & Strategic Analytics  
- Communications & Public Affairs  
- Registration & Academic Services |
CITL, Libraries, and Client Services

Teaching & Learning – Library Instruction – Instruct’l Tech Consultants
TRAC Writing Fellows – Writing Across Curriculum – Computing Consultants
Digital Media – Digital Scholarship– Spec. Collections
Research Computing – Web & Mobile Services
Distance Education & Online Learning

Classroom Technology & Design – Library Technology
18

151 staff
17 took early retirement; 8 of those positions retained
LTS Select Facts and Figures

- >3,000 daily visitors; 800K annual visitors; >10,000 annual help tickets
- 1,957 seats in libraries (600 added in past 5 years)
- 31 computer sites with 407 computers (PCs, Macs)
- 800,000 library print volumes; 400,000 e-books; 60,000 periodicals; 16,000 streaming videos; 200 databases; 40,000 Special Collections volumes
- 136 technology-enabled classrooms
- Support 80 Distance Ed courses: 682 DE student registrations
- 6,500 student writing conferences; 162 course visits by librarians
- >150 faculty partners (CITL Fellows, Course Dev. Grants, etc)
- New Faculty Orientation; Symposium on Teaching and Learning; Winter Workshop; Communities of Practice
- 2,000 Course Sites; 1,800 WordPress Sites; 150 Lehigh websites
- 2,227 phones migrated to the new Cisco VoIP system
- 293 switches; 3,126 wireless access points; 23,341 LAN jacks, 25,776 network ports; 5,000 miles cable: indoor, outdoor, copper, fiber
LTS Facilities

- Linderman Library
- Fairchild-Martindale Library
- Library Annex (Mt-top Building J)
- Public Computer Sites
- Classroom Technology Sites
- Other staff/service Locations:
  - Enterprise Systems & Web and Mobile Services in Christmas Saucon
  - Creator Spaces in Building C
  - Distance Education in Jordan Hall
LTS Communications

LTS Website: http://lts.lehigh.edu

LTS News (monthly newsletter): http://ltsnews.lehigh.edu
Facebook: LehighLTS
Twitter: @LehighLTS

System messages on outages and security threats
LTS Challenges

Supporting Faculty Research

Library Materials: Meeting faculty needs for scholarly materials in light of growing journal expenses, new research fields, faculty growth.

Research Computing: Providing secure, centralized & cloud, research computing software, services, and support

Collaboration Tools: Promoting new approaches to collaborative research, information sharing, communications, and networking.

Teaching and Learning: Supporting and encouraging new forms of teaching and learning; promoting inclusive teaching; providing appropriate tools and consultation for instructional technology, library instruction, online learning, and digital scholarship

Places, Spaces, and Support for Students: Meeting student needs for study spaces (quiet and collaborative); writing, research, and technology, support; digital forms of creation and communication.
1. Foster innovation and excellence in teaching and learning
2. Enhance support for academic research and scholarship
3. Upgrade campus cyberinfrastructure and strengthen cybersecurity
4. Promote efficient and effective university information systems
5. Develop LTS staff and refine internal LTS operations

Jan 1, 2021: Look for the LTS 2021-2025 Strategic Plan
What’s Next?

https://lts.lehigh.edu/giving

Fairchild-Martindale Transformation
Re-imagine FML as a hub of innovation, creativity, and experimentation.

Student Experiential Learning
Deliver high-impact opportunities to prepare students for rewarding careers

Scholarly Materials
Build distinguished endowed collections for emerging areas of study

Center for Innovation in Teaching and Learning
Inspire faculty, spark innovation, and imagine the possibilities
LTS Recent Major Projects

- Library System: FOLIO
- Instructional Technology (Classroom and Online)
- Distance Education & Online Learning Outreach
- Enterprise System Servers/Banner to the Cloud
- High Performance Computing (81 nodes; 7M computing hours)
- Visualization Lab; DIY Recording Studios; Computing Sites
- Residential Networking (wireless)
- Servers (Portal, Course Site, Identity Management)
- CISCO VOIP Telephone System
LTS Recent Major Projects

- CITL Faculty Fellowships and Major Partnerships
  - CITL Faculty Fellows; Digital Scholarship Fellows; Humanities Lab Teaching Grants; Creative Inquiry Faculty Fellows; Global Learning Faculty Fellows; CBE Faculty Fellows; PC Rossin Doctoral Teaching Fellowships

- Faculty Workshops & Seminars
  - AR/VR Communities of Practice; Inclusive Teaching; Student Voices; Teacher Development Program; Software Training

- CITL Winter Workshop

- Annual Symposium on Teaching and Learning
LTS Recent Major Projects

- Rodale Archives Acquisition
- Jira Service Help Desk: a new interface for LTS Help
- LuApps launched for anytime, anywhere, any device access to software apps
- Eduroam – secure wireless internet access at participating institutions around the world
- Digital Library Projects: Rodale; Gloria Naylor
- Research Computing and Big Data Storage Expansion
- Residential Hall Wireless Phase II Completed
LTS: CITL

Led by LTS Vice Provost Greg Reihman

- Faculty Development, Greg Reihman
- Instructional Technology and Distance Education, Peggy Kane
- Writing Across the Curriculum, Greg Skutches
- Research Computing Support, Alex Pacheco
- Learning Space Technology and Design, Judd Hark
- Digital Scholarship Projects, Julia Maserjian
LTS: Libraries

Led by University Librarian Boaz Nadav-Manes

- Assistant Director for Collections and Scholarly Communications, Jasmine Woodson
- Library Access, Sharon Wiles-Young
- Special Collections, Lois Black
- Library Technology, Chulin Meng
LTS: Technology Services

Lead by Chief Technology Officer Ilena Key

○ Client Services, Gale Fritsche

○ HELP Desk, Stacey Kimmel-Smith

○ Technology Infrastructure and Operations, Jim Monek
  ■ Systems Engineering, Amanda Caton
  ■ Telecom and Network Infr, Lizanne Hurst
  ■ Network Engineering, Mark Miller
  ■ Infrastructure Operations, Lori Carrol

○ Enterprise Systems, Manny Pena & Kurt Weber
LTS: Information Security

Lead by Chief Information Security Officer Eric Zematis

- Identity and Access Management, Colin Foley
LTS: Planning and Admin

Lead by Director Pam Steigerwalt (Jesse Pearson on 2/1/20)

- VP’s Executive Secretary Helen Zuercher
- Business Manager, Justin Patterson
Thank you